

FAQ

SHDPF8W

Q: Why are there no temperature readings or moon phases being displayed?

- A:** The indoor weather sensor that plugs into the DPF must be firmly inserted before any readings will be displayed.
- A:** The indoor sensor might not be plugging in correctly. Please make sure you have the DPF turned off, then insert the indoor sensor into the sensor slot **making sure it is pushed firmly into place**. Proceed by then turning on the DPF. It may take about 4-5 minutes to calibrate and display the correct readings.

Q: Why is the outdoor sensor showing a reading that is well above/below the current temperature?

- A:** The batteries might be running low. You will notice a flashing battery beacon on the DPF. Please change the batteries.
- A:** Make sure that the outdoor weather sensor is placed standing upright on its base, and away from any direct sunlight or moisture for best results.

A Firmware update is available for download to make this product suitable for use in the Southern Hemisphere. See Shintaro Support website for image file and instructions for loading.

NB: The Shintaro Weather Station displays accurate Moon Phase descriptions for both Northern and Southern Hemisphere. The graphic image of the moon displayed, however, shows a representation of the light and shade combination visible in the Northern Hemisphere in that phase of the moon. In the Southern Hemisphere, the light and shade combination will be an exact mirror image (reverse) of that displayed, however the description displayed will still be accurate.

