

FAQ

SHDVDUSBV2

Q: Do I need to install a driver before the optical drive will work?

A: The Shintaro external slim optical drive does not require a driver, however if using Windows 98 then you will need to install a driver, this can be downloaded from our website

Q: Why can't I get the optical drive to work?

A: If the optical drive does not appear to be functioning, please make sure you are using the supplied USB Y cable, making sure both ends are connected into available USB ports on your PC, MAC or notebook

A: Please also avoid using USB ports located at the front of your PC, as typically these USB ports are unpowered and cannot power the drive sufficiently

A: If using an external hub, please make sure the hub is powered, if not the drive will not function correctly

A: Only Windows 98 requires a driver install, please follow the steps outlined within this user manual

